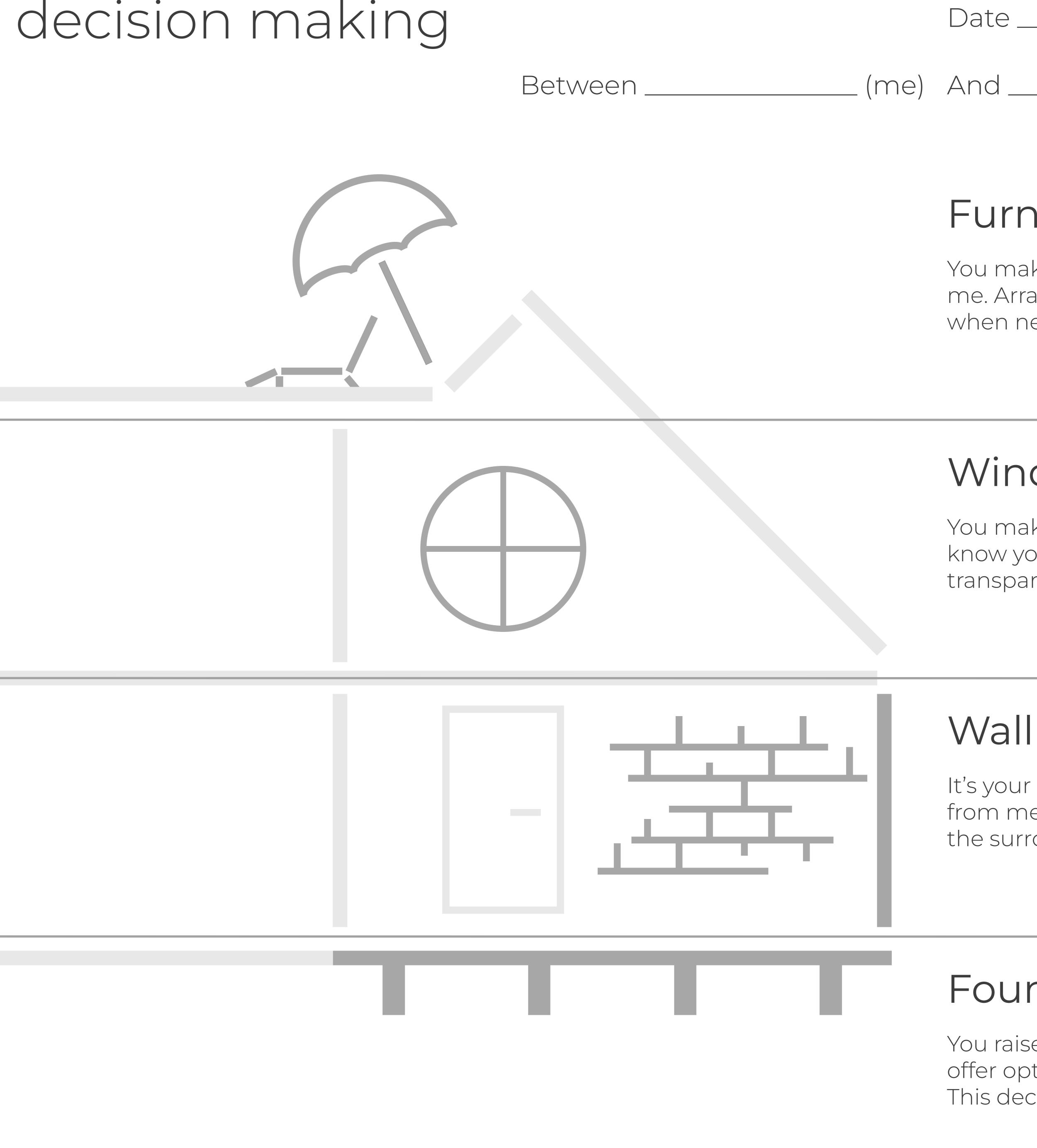
House model for decision making ↓ (Example decisions for each level) ↓



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Date _		
And		(you

Furniture

You make the call, no need to inform me. Arrange the scene, and rearrange when needed, using your judgement.

Window

You make the call and then let me know your decision so I have transparency into the matter.

It's your call to make, but get input from me first to ensure integrity with the surrounding structure.

Foundation

You raise, give the context, perhaps offer options, but it's my call to make. This decision affects the whole house.

House model for decision making

↓ (Example decisions for each level) ↓

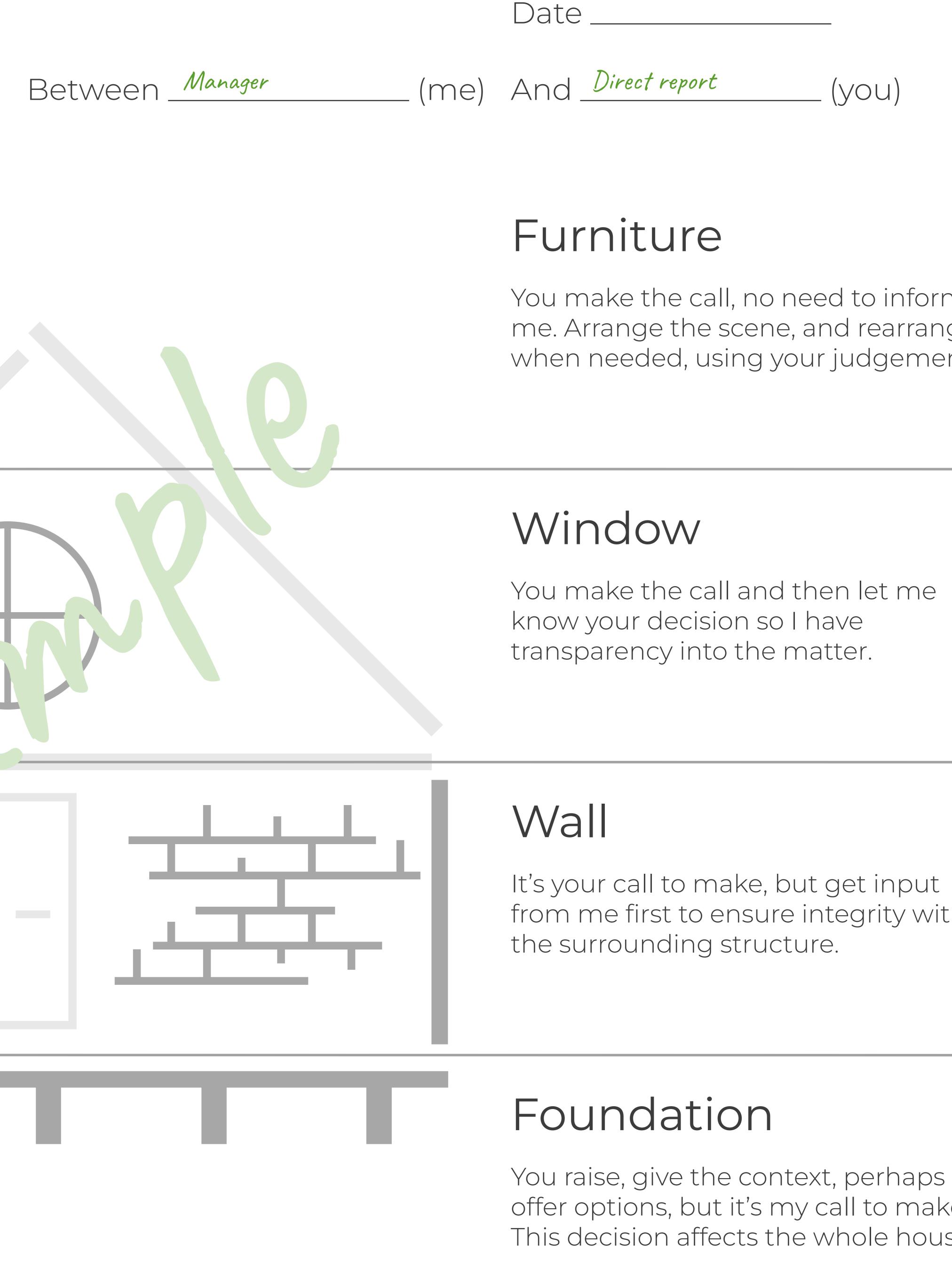
Feature team rituals and engagement model Customer research approach

Which solution ideas to prototype and test Technology choices to meet definition-of-done Partner team briefing and ops readiness procedure Go-live checklist The (research-informed) customer problem definition that is adopted Internal delivery timeframe Early access plan for customers Unforeseen changes due to emerging constraints Decision on which solution/s to build Solution success criteria Prioritisation of delivery phases and parallel work streams Revised feature team objectives Hiring contractors for specialist technical work



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